

## SAFETY and QUALITY INTEGRATION POLICY

### Policy statement

The integration of safety and quality management practices within the quality management system is the strategy by which Orange Health ensures that safety and quality is embedded within all aspects of its operations.

To support this objective Orange Health will adopt the principles and practices of the NDIS Quality and Safeguards Framework – a framework for a nationally consistent quality and safeguarding system for participants in the National Disability Insurance Scheme. The NDIS quality and safeguarding system will help ensure NDIS supports are safe, while still allowing people to take reasonable risks to achieve goals.

### Safety and quality integration

Key safety and quality components incorporated in the Quality Management System include:

- Risk management strategy and plan
- Incident management system
- WHS policies and practices
- Complaints management policies and practices
- Training and development strategies

Risk management processes are designed to prevent injury or harm to individuals, to protect the assets and interests of the organisation and to limit the impact of any unavoidable risk.

All managers will be responsible for reviewing the management of incidents and determine if there are any issues, trends or patterns of on-going concern to be addressed.

Workplace health and safety planning and monitoring is an integral part of strategic and operational planning. The Management Team are responsible for ensuring that safety and quality factors are included in all planning undertaken.

Orange Health strives to maintain safety and awareness by appropriately trained staff providing services in a culturally safe and appropriate environment and ensuring a safe and comfortable environment for both clients and employees that is respectful and where everyone is protected from harm and fear or injury.

### Approvals

Date of approval: 3 March 2021

Date of review: 3 March 2021

Signature of CEO:

A handwritten signature in black ink, appearing to be "Michael", written over a white background.